Emergency Communication Card

For immediate danger in the United States or Canada, call 911. Give short, factual information.

What to say

Action	Purpose	Example English
Call 911	Call for immediate police, fire or medical danger.	I need an ambulance.
Give location first	Road, direction, mile marker or nearest exit.	I am on I-70 westbound near mile marker 118.
Name the emergency	Use a short factual sentence.	A truck has crashed and fuel is leaking.
Report injuries	Say how many people may be hurt, if known.	One person is hurt.
Describe danger	Mention fire, traffic, fuel or hazardous material.	Traffic is blocking the right lane.
Follow instructions	Stay on the line and do not move into danger.	I am in a safe place and will stay on the line.

Safety note

Do not approach fire, leaking fuel, traffic or hazardous material. Follow emergency responders and road authorities.